



4° Latin American Forum on Quality & Safety in Healthcare
Hospital Israelita Albert Einstein - IHI
in alliance with Fundacion Santa Fe de Bogota
27° International Forum OES

PROGRAM COULD BE MODIFIED

Day 1: Wednesday, 3rd October

08:00-09:00	Registration			
09:00-09:30	Welcome and Framing: Why is this Forum important? The Value of Regional Learning and Interaction Pedro Delgado (IHI), Sidney Klajner (HIAE), Juan Pablo Uribe (FSFB), Teresa Tono (OES)			
9:30-10:30	Plenary #1: Value in Health Care Delivery Moderator: Maureen Bisognano IHI Claudio Lottenberg (UHG Brazil), Carlos Pizano (FSFB), Santiago Cabrera (Fundación Cardio Infantil), Martin Makary (Johns Hopkins)			
10:30-11:15	Coffee Break - Visit the poster exhibition			
	MINICOURSES / CLINICS			
	Improvement Science	Patient Safety	Patient Experience	Leadership / Value based healthcare
11:15-13:15	MC #1 Quality Improvement Clinic Speakers: Jafet Arrieta (IHI) Paulo Borem (IHI) Omar Salamanca (FSFB)	MC #2 Engaging Patients in Patient Safety Moderator: Carlos Kerguelen (FSFB) Speakers: Albert Muelley (Darmouth Institute) Antonio Capone Neto (HIAE)	MC#3 Respecting Patient Preferences: An Introduction to Patient Centered Care Moderator: Jason Wolf (Beryl Inst) Speakers: Sam Bagchi (Christus Health) Anthony DiGioia (Magee-Womens, Pittsburg)	MC #4 Nursing Leadership for Value: Global Perspectives Moderator: Tatiane Canero (HIAE) Speakers: Claudia Regina Laselva (HIAE), Maureen Bisognano (IHI), Maritza Navea (Clinica Alemana de Chile)

13:15-14:15	Coffee Break - Visit the poster exhibition			
14:15-16:15	<p style="text-align: center;">MC #5 Excellence in Clinical Performance</p> <p>Moderator: Adolfo Llinas (FSFB) Speakers: Luisa Pombo (OES) Marcia Makdisse (HIAE) Alonso Vera (FSFB)</p>	<p style="text-align: center;">MC #6 Changing Culture for Patient Safety</p> <p>Moderator: Julio Portocarrero (OES) Speakers: Tejal Gandhi (IHI) Ezequiel Garcia Elorrio (IECS) Rodrigo Poblete (Universidad Católica - Christus - Chile)</p>	<p style="text-align: center;">MC #7 Designing & Implementing a Strategy for Patient-Centered Care</p> <p>Moderator: Maureen Bisognano (IHI) Speakers: Anthony DiGioia (Magee-Womens, Pittsburg) Martin Makary (Johns Hopkins) Jason Wolf (Beryl Institute)</p>	<p style="text-align: center;">MC #8 Nursing Leadership for Value: the alliance for healthcare</p> <p>Moderator: Sandra Cortés (FSFB) Speakers: Yurley Agudelo (Hospital San Vicente de Paul) Liliana Cuspoca (Hopsital Universitario San Ignacio) Maritza Perez (Clínica Palermo) Yudy Andrea Rojas (Fundación Cardio Infantil)</p>
16:15- 6:45	Coffee Break			
16:45-18:15	Special Session #1	Special Session #2	Special Session #3	Special Session #4
	Special Session #5	Special Session #6	Special Session #7	

Day 2: Thursday, 4 October

08:00-08:45	<p>Plenary #2: Leadership for Excellence Speakers: Sidney Klajner (HIAE), Juan Pablo Uribe (FSFB), Albert Muelley (Darmouth Institute)</p>				
08:45-09:30	<p>Plenary #3: Creating a Culture of Improvement Speakers: Enrique Ruelas (IHI), Henrique Neves (HIAE), Renee Blanding (Johns Hopkins)</p>				
9:30-10:15	<p>Coffee Break - Visit the poster exhibition</p>				
	<p>A WORKSHOPS</p>				
	Improvement Science	Patient Safety	Patient Experience	Leadership	Maternal Health Lounge
10:15-11:15	<p>A1: Improvement Science: Better Quality for All Moderator: Andres Rodriguez (IOI Roosevelt) Speakers: Jafet Arrieta (IHI) Etelvina Mejía (FSFB)</p>	<p>A2: Changing Culture for Patient Safety Moderator: Tejal Gandhi (IHI) Speakers: Adolfo Llinas (FSFB) Astolfo Franco (CMIImbanaco) Elenara Ribas (Hospital Moinhos de Vento)</p>	<p>A3: Respecting Patient Preferences: An Introduction to Patient-Centered Care Moderator: Marcela Granados (FValle de Lili) Speakers: Sofia Rincón (OES) Paula Prieto (FSFB) Albert Muelley (Darmouth Institute)</p>	<p>A4: Health Beyond the Hospital Moderator: Angela Escallón (Fundación Corona) Speakers: Eliezer Silva (HIAE) Dario Londoño (FSFB) Gerard Bozovich (ADECRA)</p>	<p>MH1: The Parto Adequado Story: Pilot Implementation and Results Moderator: Pierre Barker (IHI) Speakers: Paulo Borem (IHI) Guilherme Schettino (HIAE) Rita Sanchez (HIAE) Jacqueline Alves Torres (Agência Nacional de Saúde Suplementar)</p>
	<p>A SUCCESS STORIES</p>				
	Improvement Science	Patient Safety	Patient Experience	Leadership	
11:15-1:45	<p>A5: 1. Wellness experiences for the elderly. <i>Juan Carlos Pelaez. Suramericana Seguros de Salud.</i></p>	<p>A6: 1. Stopping AB resistance: a challenge for patient safety. <i>Soraya Salcedo Mendoza. Clínica General del Norte</i></p>	<p>A7: 1. A successful experience in the comprehensive management of pediatric cancer Famisanar EPS</p>	<p>A8: 1. A model of care for thorax surgery in the Northern Departments of Colombia. <i>Diego Pardo. Protorax de Colombia</i></p>	
11:45-12:15	<p>2. Comprehensive and multidisciplinary treatment in addictions. <i>José Mario Gómez Lizarazo Hospital Universitario San Vicente Fundación.</i></p>	<p>2. A strategy to reduce omission errors in drug administration <i>Mabel Mendes Cavalcanti Hospital Universitario Onofre Lopes – Brasil</i></p>	<p>2. Navigation Program <i>Martha Elena García Instituto Nacional de Cancerología</i></p>	<p>2. A comprehensive approach for a care model: Pastoral and spiritual strategies for patient and family accompaniment. <i>Luz Elena Restrepo - Elizabeth Muñoz. Clínica del Rosario</i></p>	
12:15-13:30	<p>Lunch Break</p>				

B WORKSHOPS					
	Improvement Science	Patient Safety	Patient Experience	Leadership	Maternal Health Lounge
13:30-14:30	B1: Organization-wide Quality Improvement for results: The Dosing Approach Speakers: <i>Pedro Delgado (IHI)</i> <i>Jafet Arrieta (IHI)</i>	B2: Patient Safety & Flow in the ED Moderator: <i>Tatiane canero (HIAE)</i> Speakers: <i>Tatiane Canero (HIAE)</i> <i>Carlos Fernando Valencia (OES)</i> <i>Juan Pablo Vargas (FSFB)</i>	B3: Leveraging Nurse Leadership in Patient Centered Care Moderator: <i>Ligia María Henao (HPTU)</i> Speakers: <i>Fernanda Paulino (HIAE)</i> <i>Diana Castellanos (FSFB)</i>	B4: Developing National Quality Strategies: a Framework Moderator: <i>Dario Londoño (FSFB)</i> Speakers: <i>Enrique Ruelas (IHI)</i> <i>Pierre Barker (IHI)</i> <i>Teresa Tono (OES)</i>	MH3: Maternal Mortality Case Study from Latin America Speakers: <i>Livia Pedrillo (HIAE)</i> <i>Thaís Felix (HIAE)</i> <i>Marcela Granados (F Valle de Lili)</i>
B SUCCESS STORIES					Maternal Health Lounge
14:30-15:00	B5: 1.Reducing Hospital Acquired Infections using improvement methods. (Brazil & Portugal) Collaborative Coordinators from Brazil	B6: 1. Redesigning the experience of patients in the diagnostic Imaging Service of a University Hospital. <i>Gabriel Pittaro</i> Hospital Universitario Austral – Argentina	B7: 1. Warmth and Information with quality in real time. <i>Blanca Cecilia Castro Gómez. Clínica de Occidente.</i>	B8: 1. ICT implementation in the Supply Chain to ensure the triple aim (Quality, Outcomes, Cost). <i>Juan Carlos Rodríguez. Fundación Cardioinfantil</i>	MH3: Maternal Mortality Case Study from Latin America. Speakers: <i>Livia Pedrillo (HIAE)</i> <i>Thaís Felix (HIAE)</i> <i>Marcela Granados (F Valle de Lili)</i>
15:00-15:30	2. Shared risk. <i>Luis Enrique Jaimes</i> Clínica Las Américas	2. Management strategies for patient safety in radiology and diagnostic imaging services. <i>Edison de Jesús Salazar.</i> Centro Médico Imbanaco	2. Humanized health care to build peace. <i>Sory Escobar Macualo - Hospital San Rafael de Espinal ESE</i>	2. Use of technology for the improvement of treatment in cancer patients. <i>Albert Yezid Mena</i> Hospital Departamental de Nariño	
15:30-16:00	Coffee Break - Visit the poster exhibition				
C SUCCESS STORIES					
	Improvement Science	Patient Safety	Patient Experience	Leadership	Maternal Health Lounge
16:00-16:30	C1: 1. Implementation and results of a nutritional care model in the hospital setting and at home. <i>Juan Carlos Fernandez.</i> Mutual SER EPS - Clínica Crecer Cartagena	C2: 1. Chau Chau Bacteremia in Neonatology. <i>María Valeria Collard,</i> Clínica Universitaria Reina Fabiola – Argentina	C3: 1. Early Mobilization in adult ICU patients. Fundación Valle de Lili.	C4: 1. Experiences from the Ischemic Stroke Thrombolysis Program. <i>José Atilio Nuñez - Nohemi Meza Cely</i> Hospital Universidad del Norte	MH5: Health Systems Strengthening During an Emergency: Experiences from the Zika crisis Moderator: <i>Dario Londoño (FSFB)</i> Speakers: <i>Jafet Arrieta (IHI)</i> <i>Luis Vicente Rizzo (HIAE)</i>
16:30-17:30	Meet The Expert Session #1 Construyendo la identidad en la práctica profesional de enfermería <i>Maureen Bisognano (IHI)</i> <i>Sandra Cortes (FSFB)</i>	Meet The Expert Session #2 Desarrollando cultura en seguridad del paciente <i>Tejal Gandhi (IHI)</i> <i>Ezequiel Garcia-Elorrio (IECS)</i>	Meet The Expert Session #3 <i>Antonio Capone (HIAE)</i> <i>Luisa Pombo (OES)</i>	Meet The Expert Session #4 <i>Sidney Klajner (HIAE)</i> <i>Henry Gallardo (FSFB)</i>	Meet The Expert Session #5 <i>Miguel Cenderoglo (HIAE)</i> <i>Adolfo Llinás (FSFB)</i>
	Meet The Expert Session #6 <i>Pedro Delgado</i>	Meet The Expert Session #7 <i>Jafet Arrieta</i> <i>Sofía Rincón</i>			
17:30-19:30	Social Event				

Day 3: Friday, 5 October

D WORKSHOPS				
	Improvement Science	Patient Safety	Patient Experience	Leadership
8:00-9:00	<p>D1: Data for Learning, not Judgement: Measurement in QI Moderator: <i>Renee Balding, (Johns Hopkins)</i> Speakers: <i>Leonardo Rolim (HIAE)</i> <i>Carlos Kerguelen (FSFB)</i></p>	<p>D2: Respectful Management of Adverse Events Moderator: <i>Julio Portocarrero</i> Speakers: <i>Antonio Capone (HIAE)</i> <i>Ezequiel Garcia Elorrio (IECS)</i></p>	<p>D3: Lessons Learned in the Latin American Cultural Context Moderator: <i>Marcelo Pellizzari (Hospital Austral)</i> Speakers: <i>Miguel Cendoroglo (HIAE)</i> <i>Pedro Delgado (IHI)</i></p>	<p>D4: Leadership for Sustainability Moderator: <i>Rafael Gonzalez (CMI)</i> Speakers: <i>Henrique Neves (HIAE)</i> <i>Henry Gallardo (FSFB)</i> <i>Andrés Aguirre (HPTU)</i></p>
D SUCCESS STORIES				
	Improvement Science	Patient Safety	Patient Experience	Leadership
9:00-9:30	<p>D5: 1. A hospital unit for Chronic patients. A strategic alliance for coordinated assistance. <i>Narly Viviana Gómez Rueda.- HPTU</i> <i>Liliana Andrea Rendon Restrepo - EPS SURA</i></p>	<p>D6: 1. "Global Trigger Tool" of the Institute for Healthcare Improvement to Estimate the Occurrence of Adverse Events in Adults. University Hospital of Belo Horizonte, Brasil. <i>Sara Monteiro de Moraes. Faculdade de Medicina da Universidade Federal de Minas Gerais. Brasil</i></p>	<p>D7: 1. Comprehensive Health care improvement differentiated for the Adolescent patient <i>Manuel Alberto Zaña. Hospital Nacional Docente Madre Niño "San Bartolomé" - Perú</i></p>	<p>D8: 1. Involving physicians in continuous improvement leadership. <i>Felipe Osorno. Keck Medicine of University of Southern California</i></p>
9:30-10:00	<p>2. Comprehensive model of diabetes care. <i>Diego Ocampo. OES</i></p>	<p>2. Detection and analysis of adverse reactions due to antimicrobials for systemic use in hospitalized patients as a result of an 24 hour pharmacovigilance. <i>Adriana Alicia Navarrete Lombana - Clinica Medical</i></p>	<p>2. A control and pain relief unit in a private hospital in northern Mexico. <i>Yesika Deyanira Acosta</i> Christus Murgueza - México</p>	<p>2. Lessons learned from a hiring process using PGP. <i>Jorge Alberto Tamayo</i> Salud Total EPS-S</p>
10:00-10:45	Coffee Break - Visit the poster exhibition			
10:45-11:15	<p>Julia Lima Award Presentation <i>Miguel Cendoroglo (HIAE)</i></p>			
11:15-12:00	<p>Plenary #5: Payment system for performance: benefits and hidden <i>Renee Balding, (Johns Hopkins)</i></p>			
12:00-12:45	<p>Plenary #6 <i>Ministry of Health's Presentation</i></p>			
12:45-13:00	<p>Closing <i>Pedro Delgado (IHI), Sidney Klajner (HIAE), Juan Pablo Uribe (FSFB), Teresa Tono (OES)</i></p>			